Information Technology Engineers Examination

Outline of ITEE

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1. Examination categories

The Information Technology Engineers Examination consists of 12 Exam categories in total., i.e. the "IT Passport Examination" associated with Level 1, of the "Common Career/Skill Framework 1", the "Fundamental Information Technology Information Engineer Examination" associated with Level 2, the "Applied Information Technology Engineer Examination" associated with Level 3, and the 9 Advanced Examinations associated with Level 4.

[Exam Categories]

Common Career/Skill		Information Systems / Embedded Systems
Fra	ımework	Vendor / User Independent
		Advanced (Professional) Examination
Level 4	Advanced Knowledge & Skills	(S) Systems Architect Exam (S) Systems Architect Exam (S) Project Manager Exam (S) Database Specialist Exam (S) Information Security (S) Specialist Exam (S) Speci
Level 3	Applied Knowledge & Skills	Applied Information Technology Engineer Exam (AP)
Level 2	Basic Knowledge & Skills	Fundamental Information Technology Engineer Exam (FE)
Level 1	Basic Working Knowledge	IT Passport Exam (IP)

¹ http://www.ipa.go.jp/jinzai/itss/csfv1.html (Japanese only)

2. Typical examinees

The typical examinees, tasks and roles, expected technology level, and corresponding levels for each examination category are shown below.

(1) Information Technology Passport Examination [IP]

(1) Illioimalic	on reclinology Fassport Examination [IF]
Typical	Individuals who have basic knowledge of information technology that all business workers
examinees	should commonly possess, and who are doing information technology related tasks, or
	trying to utilize information technology in their tasks in charge.
	Individuals who have acquired common basic knowledge of information technology that a
	business worker should possess, and utilize information technology in their tasks as well
	as perform the following activities:
Tasks and	a) Understand information devices and systems to use, and utilize them.
Roles	b) Understand the tasks in charge, identify problems of those tasks, and act to provide
	required solutions.
	c) Perform acquisition and utilization of information safely.
	d) Support task analysis and systemization activities under the guidance of superiors.
	The following basic knowledge is required as a business worker in order to determine
	information devices and systems, and to perform his/her tasks in charge as well as
	facilitate systemization.
	a) Knowledge of computer systems and networks to determine the information devices
	and systems to use, and knowledge of how to utilize office tools.
Expected	b) Knowledge of corporate activity and related tasks in order to understand the tasks in
Technology	charge. Also, in order to identify issues of the tasks in charge and provide required
Level	solutions, systematic thinking and logical thinking as well as knowledge of problem
	analysis and problem solving methodologies are required.
	c) Ability to act in accordance with relevant laws and regulations as well as various
	information security provisions in order to utilize information safely.
	d) Knowledge of development and operations of information systems in order to support
	analysis and systemization of tasks.
	Corresponds with Level 1 of the Common Career/Skill Framework for the 5 Human
Correspond-	Resource Models (Strategist, Systems Architect, Service Manager, Project Manager, and
ing Level	Technical Specialist)

(2) Fundamental Information Technology Engineer Examination [FE]

Typical	Individuals who have basic fundamental knowledge and skills required to be an advanced
examinees	IT human resource, and who possess practical utilization abilities.
Tasks and Roles	 Individuals engaged in the planning of basic strategy or in the implementation of IT solutions, products or services, and who perform either of the following activities under the guidance of superiors. 1. Participate in strategic planning that utilizes information technology in response to issues that a consumer (company management, social system) faces. 2. Build a highly reliable and productive system through design and development of systems, or through optimally combining (integrating) generic products. Also, contribute to the realization of stable operational services of systems.
Expected Technology Level	 With regard to strategic planning utilizing information technology, the following knowledge and skills are required, depending on the tasks in charge. a) Understanding of the basics of target business fields and tasks and capability to utilize this understanding in his/her tasks in charge.

	b) Capability to perform projection, analysis and evaluation of information strategies under the guidance of superiors.
	c) Capability to participate in making proposals under the guidance of superiors.
	2. With regard to design, development and operation of systems, the following knowledge and skills are required depending on the tasks in charge.
	a) Understanding of the basics of information technology in general and capability to utilize this understanding in his/her tasks in charge.
	b) Capability to design, develop and operate systems under the guidance of superiors. c) Capability to design software under the guidance of superiors.
	d) Understanding of policies of superiors and ability to develop software on his/her own.
Correspond-	Corresponds with Level 2 of the Common Career/Skill Framework for the 5 Human
*	Resource Models (Strategist, Systems Architect, Service Manager, Project Manager, and
ing Level	Technical Specialist)

(3) Applied Information Technology Engineer Examination [AP]

Typical Examinees Individuals who have applied knowledge and skills required to be an advanced IT human resource, and who have established their own direction as an advanced IT human resource. Individuals engaged in the planning of basic strategy or the implementation of IT solutions, products or services, and who perform either of the following activities independently. 1. Devise strategy that utilizes information technology in response to issues that a consumer (company management, social system) faces. 2. Construct a highly reliable, productive system through the design and development of systems, or through optimally combining (integrating) generic products. Also realize stable operational services of systems. 1. With regard to strategic planning that utilizes information technology, the following knowledge and skills are required, depending on the tasks in charge. a) Capability to understand the managements' policies, accurately grasp the external environment surrounding the management, and collect trend information and case studies when formulating business and IT strategies. b) Capability to conduct gap analysis, etc. based on predetermined monitoring indicators when evaluating management and IT strategies.
Tasks and Roles Individuals engaged in the planning of basic strategy or the implementation of IT solutions, products or services, and who perform either of the following activities independently. Devise strategy that utilizes information technology in response to issues that a consumer (company management, social system) faces. Construct a highly reliable, productive system through the design and development of systems, or through optimally combining (integrating) generic products. Also realize stable operational services of systems. With regard to strategic planning that utilizes information technology, the following knowledge and skills are required, depending on the tasks in charge. a) Capability to understand the managements' policies, accurately grasp the external environment surrounding the management, and collect trend information and case studies when formulating business and IT strategies. b) Capability to conduct gap analysis, etc. based on predetermined monitoring indicators when evaluating management and IT strategies.
Tasks and Roles Products or services, and who perform either of the following activities independently. 1. Devise strategy that utilizes information technology in response to issues that a consumer (company management, social system) faces. 2. Construct a highly reliable, productive system through the design and development of systems, or through optimally combining (integrating) generic products. Also realize stable operational services of systems. 1. With regard to strategic planning that utilizes information technology, the following knowledge and skills are required, depending on the tasks in charge. a) Capability to understand the managements' policies, accurately grasp the external environment surrounding the management, and collect trend information and case studies when formulating business and IT strategies. b) Capability to conduct gap analysis, etc. based on predetermined monitoring indicators when evaluating management and IT strategies.
Roles 2. Construct a highly reliable, productive system through the design and development of systems, or through optimally combining (integrating) generic products. Also realize stable operational services of systems. 1. With regard to strategic planning that utilizes information technology, the following knowledge and skills are required, depending on the tasks in charge. a) Capability to understand the managements' policies, accurately grasp the external environment surrounding the management, and collect trend information and case studies when formulating business and IT strategies. b) Capability to conduct gap analysis, etc. based on predetermined monitoring indicators when evaluating management and IT strategies.
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when evaluating management and IT strategies.
c) Capability to participate in discussing proposals and making parts of proposal documents.
Expected
Technology 2. With regard to system design, development and operation, the following knowledge and skills are required depending on the tasks in charge.
a) Capability to organize system requirements and conduct surveys of applicable technologies when designing architectures.
b) Capability to ensure stable operation and provision of services in the field concerned as a member of teams such as administration, operation, and service desk teams.
c) Capability to manage scope, budget, process, quality, etc. as a project member under a project manager (leader).
d) Capability to understand the policies of superiors and solve technical problems
spontaneously with regard to the design, development, operation, and maintenance of
information systems, networks, databases, embedded systems, etc.
Correspond- Corresponds with Level 3 of the Common Career/Skill Framework for the 5 Human
ing Level Resource Models (Strategist, Systems Architect, Service Manager, Project Manager, and

Technical Specialist)

(4) Informati	on Technology Strategist Examination [ST]
Typical Examinees	Individuals who have an established field of expertise as an advanced IT human resource, and who plan, propose, and promote basic strategies to innovate, sophisticate, and optimize certain processes with regard to business models and activities utilizing information technology, based on the company's management strategies. Or, individuals who supervise the planning and development of embedded systems, and plan, propose, and promote basic strategies to realize new values.
Tasks and Roles	 Individuals engaged in the planning, promotion, or support of business innovation, operational process innovation, development of innovative products and services utilizing information technology, and who take a leading role in the following while guiding subordinates. a) In accordance with the characteristics of businesses in different industry fields, formulate business strategies utilizing information technology in order to realize management strategies, and evaluate implementation results. b) In accordance with the characteristics of the businesses in different industry fields, formulate information system strategies and overall systemization plans for realizing business strategies, and evaluate implementation results. c) Formulate concepts and plans for individual systemization to realize information system strategies, and evaluate implementation results. d) Considering the prerequisites and constraints of each business, manage the execution of reform programs comprising multiple individual projects in order to realize information system strategies. e) As well as formulating development strategies for embedded systems, supervise the lifecycle covering development, construction, maintenance, etc.
Expected Technology Level	The following knowledge and practical ability are required to execute the formulation, proposal, and promotion of basic strategies utilizing information technology in sections such as business planning, the promotion of operational process innovation, computerization planning, and product and service planning. a) Capability to advise on the analysis of the business environment, the analysis of information technology trends, and the formulation of business models as well as capability to formulate or support business strategies. Also, capability to evaluate the achievement level of the business strategies and provide feedback to management. b) Capability to conduct surveys and analysis of the target business and task environment, and formulate information system strategies and overall systemization plans. Also, capability to evaluate information system strategies and overall systemization plans. c) Capability to conduct survey and analysis of the target business and task environment, formulate concepts and plans for systemization of individual systems based on overall systemization plans, and procure appropriate individual systems. Also, capability to evaluate the implementation results of the systemization concepts and plans. d) Capability to understand the prerequisites for implementing information system strategies and reform programs, and monitor and control the realization of information system strategies. Also, capability to perform causal analysis, formulate and implement countermeasures, etc. with regard to the risks in the realization of information system strategies.

competitive systems based on analysis of related technology trends, social constraints

	and needs, intellectual property, etc. Also, capability to formulate and promote
	deployment strategies and development strategies in accordance with added values,
	extensibility, flexibility, etc.
Correspond-	Prerequisite for Level 4 of the Common Career/Skill Framework Human Resource Model
ing Level	of a Strategist

(5) Systems	Architect Examination [SA]
	Individuals who have an established field of expertise as an advanced IT human resource,
Typical	and in response to suggestions from IT strategists, define the requirements that are
Examinees	necessary for the development of information systems or embedded systems, design the
	architecture to realize the systems, and for information systems, lead development.
	[Information Systems]
	Individuals engaged in the structure design of information systems for the realization of
	information system strategies, the requirements definition needed for development, the
	design of system methods and the development of information systems, and who take a
	leading role in the following while guiding subordinates.
	a) Design the structure of the target information system from the perspective of overall
	optimization in order to realize information system strategies.
	b) Analyze, organize and document the requirements needed for the development of
	target information systems, in order to realize overall systemization plans and the
	individual systemization concepts and plans.
	c) Design optimal system methods for realizing the requirements of target information
	systems.
	d) Based on the requirements and the designed system methods, conduct review of the
	design, development, testing, operation, and maintenance of software that satisfy the
	required quality, and develop the target information systems.
Tasks and	However, for specific technologies such as databases, networks, etc, accept support
Roles	from specialists when necessary.
	e) Evaluate target information systems and the effectiveness thereof.
	[Embedded Systems]
	Individuals engaged in the survey and analysis of embedded system requirements, deciding
	functional specifications, and documenting the required specifications for hardware and
	software, and who take a leading role in the following while guiding subordinates.
	a) Based on the conceptions and development plans for embedded systems, survey and
	analyze the functional requirements, technical requirements, environmental
	prerequisites, and quality requirements and determine the functional specifications of
	target embedded systems.
	b) Consider the assignment of functions to hardware and software to realize functional
	specifications, design optimal system architecture, and compile the required
	specifications for hardware and software.
	c) Formulate policies regarding the validity of introducing generic modules and the
	possibilities of reusing software assets that have already been developed.
	The following knowledge and practical skills are required to smoothly execute the tasks
Expected	and roles of Systems Architect.
Technology	[Information Systems]
Level	a) Capability to correctly understand information system strategies and consider the
	overall organization of task models and information systems.

b) Capability to utilize both specialist knowledge of all types of task processes and knowledge of systems, and to propose appropriate systems. c) Capability to make abstractions (models) of a company's business activities and reconstruct them into a form in which information technology can be applied. d) Knowledge about best practices for each industry, the status of task processes in major companies, and the task processes in many user companies of the same industry, specialist knowledge of each different industry, knowledge of industry specific practices, etc. e) Knowledge related to generic systems such as information system implementation methods, development methods, and software packages, and capability to select and apply them appropriately. f) Knowledge about basic elemental technologies with regard to operating systems, databases, networks, etc. and capability to construct and maintain appropriate information systems, considering the technological risks and effects of those technologies. g) Capability to establish appropriate evaluation criteria for the system operation, task operation, investment effects and task effects of information systems, and analyze and evaluate the systems. h) Capability to consider generalization of software and system services, bearing in mind the possibility of deployment to many companies. [Embedded Systems] a) Capability to examine environmental conditions and quality requirements such as safety of where the target embedded systems are used, and determine the functional specifications that should be realized. b) Capability to design appropriate combinations of hardware and software based on the functional specifications of target embedded systems and compile the designs as separate requirement specifications. c) Thorough knowledge about real time operating systems and knowledge of generic modules, and capability to consider the possibility of reusing software assets and utilizing them appropriately.

(6) Project Manager Examination [PM]

of Systems Architects and Technical Specialists

Correspond-

ing Level

	Individuals who have an established field of expertise as an advanced IT human resource,
Typical	and who, as a person responsible for a system development project, prepare project plans,
Examinees	secure the required personnel and resources, and control and manage the project while
	taking responsibility for achievement of the planned budget, delivery date, and quality.
	Individuals engaged in the planning, execution and management of system development
	projects as the person in charge of the project, and who take a leading role in the following
	while guiding subordinates.
	a) Support the formulation of individual systemization concepts and plans as required,
Tasks and	and prepare project plans for the execution of the relevant projects based on the
Roles	individual systemization concepts and plans that were formulated.
	b) Secure necessary personnel and resources, and establish project organizations.
	c) Manage budget, process, quality, etc. and run the project smoothly. Keep track of the
	state of progress, pick up and recognize problems and anticipated future issues at an
	early stage, and implement appropriate measures and actions to achieve project goals.

Prerequisite for Level 4 of the Common Career/Skill Framework Human Resource Models

	d) Report appropriately to senior members and stakeholders on the project execution
	plans, state of progress, issues, countermeasures, etc, and obtain support and
	cooperation to run the project smoothly.
	e) Analyze and evaluate the project plans and achievements at the end of each stage and
	at the end of projects, or as needed and reflect these in subsequent operations of the
	projects as well as provide them as reference models for other projects.
	The following knowledge and practical skills are required to smoothly execute the tasks
	and roles of Project Manager.
Expected	a) Understanding of the basics regarding organization management and IT systems.
	b) Capability to correctly understand the expectations towards the individual
	systemization concepts and plans as well as the projects, and prepare feasible project
	plans.
Technology	c) Capability to reliably accomplish project goals under the prerequisites and constraints.
Level	d) Capability to manage personnel, resources, budget, process, quality, etc, unify overall
	understanding of the project, and run the project.
	e) Capability to understand the state of progress of the project and anticipated risks at an
	early stage, and deal with them appropriately.
	f) Capability to appropriately analyze and evaluate project plans and achievements. Also,
	capability to utilize the results in the subsequent operation of the projects as well as
	provide them as reference for other projects.
Correspond-	Prerequisite for Level 4 of the Common Career/Skill Framework Human Resource Model
ing Level	of a Project Manager

(7) Network Specialist Examination [NW]

(7) Network Specialist Examination [NVV]		
	ndividuals who have an established field of expertise as an advanced IT human resource,	
	and who utilize specific technologies related to networks and take a central role in the	
Typical	planning, requirements definition, development, operation, and maintenance of optimal	
Examinees	information system infrastructures while providing technical support for the planning,	
	requirements definition, development, operation, and maintenance of information systems	
	as a specialist of specific technologies.	
	Individuals engaged in planning, requirements definition, development, operation, and	
	maintenance work for network systems, and who take a leading role in the following while	
	guiding subordinates.	
	a) As network administrator, manage network resources which comprise the foundation	
Tasks and	of information systems.	
Roles	b) Analyze requirements of the network systems and perform the planning, requirements	
	definition, development, operation, and maintenance considering efficiency, reliability,	
	and safety.	
	c) Provide network related technical support for the planning, requirements definition,	
	development, operation, and maintenance of information systems.	
	The following knowledge and practical skills are required in order to construct and	
	maintain network systems that conform to objectives.	
Expected	a) Capability to foresee the trend of network technologies and services, and select	
Technology	applicable technologies and services according to objectives.	
Level	b) Capability to understand precisely the requirements of the company, organization or	
Level	individual applications, and create requirement specifications of network systems.	
	c) Capability to evaluate design techniques such as modeling, protocol technology,	
	reliability design, security technology, network services, and costs etc. that relate to the	

	requirements specifications, and create optimal logical designs and physical desig		
d) Capability to utilize network related companies (telecommunications c		d) Capability to utilize network related companies (telecommunications companies,	
		vendors, construction firms, etc.), and construct and operate network systems.	
	Correspond-	respond- Prerequisite for Level 4 of the Common Career/Skill Framework Human Resource Mod	
	ing Level	ng Level of a Technical Specialist	

(8) Database Specialist Examination [DB]			
	Individuals who have an established field of expertise as an advanced IT human resource,		
	and who utilize specific technologies related to databases and take a central role in the		
Typical	planning, requirements definition, development, operation, and maintenance of optimal		
Examinees	information system infrastructures while providing technical support for the planning,		
	requirements definition, development, operation, and maintenance of information systems		
	as a specialist of specific technologies.		
	Individuals engaged in the planning, requirements definition, development, operation, and		
	maintenance work for data resources and databases, and who take a leading role in the		
	following while guiding subordinates.		
Tasks and	a) As data administrator, manage data resources for the entire information system.		
Roles	b) Analyze requirements of the database systems and perform planning, requirements		
Roles	definition, development, operation, and maintenance considering efficiency, reliability,		
	and safety.		
	c) Provide database related technical support for the planning, requirements definition,		
	development, operation, and maintenance of individual system development.		
	The following knowledge and practical skills are required for the planning, requirements		
	definition, development, operation, and maintenance of high quality databases.		
	a) Capability to foresee the trend of database technologies, and select applicable		
	technologies according to objectives.		
	b) Capability to understand the purposes and techniques of data resource management,		
Expected	and perform standardization of data parts as well as conduct the planning,		
Technology	requirements definition, development, operation, and maintenance of repository		
Level	systems.		
	c) Capability to understand data modeling techniques, conduct data analysis based on		
	user requirements, and create accurate conceptual data models.		
	d) Capability to understand the characteristics of database management systems, and		
	conduct planning, requirements definition, development, operation, and maintenance		
	of high quality databases.		
Correspond-	Prerequisite for Level 4 of the Common Career/Skill Framework Human Resource Model		
ing Level	evel of a Technical Specialist		

(9) Embedded Systems Specialist Examination [ES]

	Individuals who have an established field of expertise as an advanced IT human resource,
Typical	and who utilize their broad knowledge and skills related to embedded system development
Examinees	and lead the establishment of optimal embedded system development infrastructure and the
	design, establishment, and production of embedded systems.
	Individuals engaged in the development, implementation, and testing in the development
Tasks and	process of embedded systems based on hardware and software requirement specifications
	of the embedded systems, and who take a leading role in the following while guiding
Roles	subordinates.
	a) Balance the division of functions based on trade-offs between hardware and software

	that realize optimal functional specifications and realtime processing in embedded			
	systems, and create design and specification documents.			
	b) Lead the execution of tasks of each stage in the embedded systems development			
	process.			
	c) Based on advanced specialist knowledge and development experiences in specific			
	technology and product fields, obtain technical knowledge from experts in the relevant			
	development fields, and incorporate the knowledge into each stage of the development			
	processes.			
	d) Prepare and improve the development environment for performing development.			
	The following knowledge and practical skills are required to appropriately decompose the			
	required functions, performance, quality, reliability, security, etc. into hardware and			
	software requirements and realize an optimal embedded system.			
	a) Capability to realize appropriate combinations of hardware and software based on			
Expected	functional specifications and lead the execution of each stage of embedded system			
Technology	development processes.			
Level	c) Capability to obtain technical knowledge from experts in the relevant development			
20,01	fields and incorporate the knowledge into each stage of the embedded system			
	development processes, based on advanced specialist knowledge and development			
	experiences in specific technology and product fields.			
	c) Capability to construct and improve effective development environments for			
	performing embedded system development.			
Correspond-	Prerequisite for Level 4 of the Common Career/Skill Framework Human Resource Model			
ing Level	el of a Technical Specialist			

(10) Information Security Specialist Examination [SC]

	(10) Information Security Specialist Examination [SC]			
Typical Examinees	Individuals who have an established field of expertise as an advanced IT human resource, and who, with regard to the planning, requirements definition, development, operation, and maintenance, support the realization of security features compliant with information security policies or prepare the information system infrastructure and support information			
	security management as a specialist of information security technology.			
	Individuals engaged in promotion or support tasks for the planning, requirements definition, development, operation, and maintenance of security functions, or the preparation of secure information system foundations, and who take a leading role in the following while guiding subordinates. a) Analyze and evaluate threats and vulnerabilities to information systems and promote or			
Tasks and	support the planning, requirements definition, and development of security functions that appropriately avoid or prevent these.			
Roles	b) Analyze the threats to information systems during development projects of information systems or security functions, and support project management appropriately.c) Support security administration from a technical side in dealing with security violations, application of security patches, and other information system operation processes.			
	d) Support information security management sections such as in the creation of information security policies and the education of users.			
Expected Technology Level	As an information security technology specialist, the following knowledge and practical skills are required to apply information security technology in cooperation with other specialists as well as for the planning, requirements definition, development, operation, and maintenance of secure information systems.			

	 a) Capability to conduct risk analysis of information systems or information system infrastructures, and extract concrete information security requirements compliant with information security policies.
	b) For information security measures, basic skills and application skills for multiple specific areas with regard to technological measures, and capability to apply these skills to target systems as well as evaluating their effects.
	c) For information security measures, basic knowledge and techniques for applicable cases with regard to physical and administrative measures, and capability to understand the basic approaches to information security management, detailed knowledge of cases where the approaches are applicable, and capability to evaluate them.
	d) For information technology knowledge, basic knowledge of networks, databases, and system development environments, and capability to select necessary elemental technology including encryption, authentication, filtering, and logging in order to ensure confidentiality, accountability, etc. of information systems.
	 e) Basic knowledge as well as knowledge and experience of specific application examples of process management and quality control for information system development.
	f) Basic knowledge regarding information security policies, and capability to support information security management sections in policy formulation and user education, etc.
	g) Basic knowledge of information security related legal requirements, etc. and capability to apply them.
Correspond-	Prerequisite for Level 4 of the Common Career/Skill Framework Human Resource Model
ing Level	of a Technical Specialist

(11) Information Technology Service Manager Examination [SM]

(11) Information reclinology Service Manager Examination [Sivi]			
	Individuals who have an established field of expertise as an advanced IT human resource,		
Typical	and who with regard to the overall information system, ensure stable operations and act to		
Examinees	minimizes damage from incidents as well as take efforts such as continuous improvement		
	and quality management to provide highly safe and reliable services.		
	Individuals engaged in the management of IT services with the objective of continually		
	improving their quality and cost efficiency, and who take a leading role in the following		
	while guiding subordinates.		
	a) Prepare and execute the processes of service support and service delivery as a leader of		
	teams such as operation management, operation, and service desk teams, and provides		
	IT services to customers at optimal quality and cost.		
	b) Conduct acceptance, operation, etc. of systems within the lifecycle management of		
Tasks and	applications. Also provide stable information system infrastructures including		
Roles	development environments, and conduct efficient operation management of systems.		
Roies	c) Conduct continual improvement of IT services and management processes. Report the		
	state of implementation of IT services to customers, as well as make efforts to improve customer satisfaction.		
	d) Conduct the operation and management of information security policies and the		
	controlling of information security incidents, and effectively manage information		
	security during IT service activities.		
	e) Conduct installation of hardware that matches customer facility requirements,		
	installation of software, customization, maintenance, and repair. Also, conduct facility		

	management of data centers.		
	The following knowledge and practical skills are required to smoothly execute the tasks		
	and role of IT Service Manager.		
	a) Capability to provide IT services by understanding and implementing the objectives		
	and contents of each of the process in service support and service delivery.		
	b) Capability to implement system operation control, operation methods in case of an		
	incident, performance management, and configuration management. Management		
	techniques required for system operation management such as incident management,		
Expected	configuration management, account management, and performance management, and		
Technology	capability to maintain the quality of information system infrastructures.		
Level	c) Capability to prepare a plan, implement and evaluate improvement measures for IT		
	services as well as provide high quality service reports to customers.		
	d) Knowledge and techniques required to implement highly effective information		
	security measures, and capability to operate and manage information security.		
	e) Capability to install, set up, maintain, and extend functions, and recover from incidents		
	with the aim of stable operation of hardware and software that has been or is to be		
	installed. Also, knowledge relating to the safety management of data centers and		
	capability to execute facility management.		
Correspond-	Prerequisite for Level 4 of the Common Career/Skill Framework Human Resource Model		
ing Level	for a Service Manager		

(12) Systems Auditor Examination [AU]

(12) System	stems Auditor Examination [AU]			
Typical Examinees	Individuals who have an established field of expertise as an advanced IT human resource, and who from a standpoint independent from auditees, comprehensively inspect and evaluate the risks and controls of information systems and embedded systems, report audit results to top management and others, and recommend improvements.			
Tasks and Roles	 Individuals engaged in the audit of information systems and embedded systems from a position independent of auditees, and who take a leading role in the following while guiding subordinates. a) Analyze the risks involved in information systems and embedded systems based on broad and thorough knowledge of information systems, embedded systems and their planning, development, operation and maintenance, and understand the necessary controls. b) By verifying or evaluating the controls relating to information systems and embedded systems, either provide endorsements or advice, and contribute to the improvement of IT governance and securement of compliance. c) Prepare audit plans to implement b) and perform audits. Also, report audit results to top management and the relevant people, and perform follow-ups. 			
Expected Technology Level	The following knowledge and practical skills are required to promote enhancements so that information systems and embedded systems are utilized appropriately and safely, and to contribute to the improvement of IT governance and securing of compliance. a) Broad and thorough knowledge of information systems, embedded systems and their planning, development, operation and maintenance as well as specialist knowledge related to the risks and controls of realizing those objectives and functions. b) Capability to evaluate the task processes to which the information systems and embedded systems are applied and the risk to the company strategies, as well as capability to clarify issues of the controls in place and establish decision criteria to analyze and evaluate the issues.			

	c) Capability to prepare audit plans in accordance with business requirements,		
management policies, regulations, guidelines, contracts, and internal rules for			
information security, and protection of privacy and internal controls, etc. in ord			
contribute to the improvement of IT governance and securing of compliance, etc,			
	well as appropriately managing audit tasks based on plans.		
	d) Capability to apply auditing techniques in a timely and precise manner in order to		
	implement effective and efficient auditing procedures at the planning, development,		
	and operation stages of information systems and embedded systems.		
	e) Capability to put together audit results as logical reports based on facts, provide		
	valuable and convincing recommendations, and perform follow-ups.		
Correspond-	Prerequisite for Level 4 of the Common Career/Skill Framework Human Resource Model		
ing Level	for a Service Manager		

3. Examination Time, Type, and Number of Questions and Answers

Table below shows the time, type, and number of questions and answers for each examination

[Time, Type, and Number of Questions and Answers for Each Examination]

	9:30~12:15 (165 mins)	
Examination Category	Exam Type	No. of Qs No. of As
IT Passport Examination	Multiple-Choice (1 from 4)	100 100

	Morning		Afternoon		
	9:30~12:00	0	13:00~15:30		
Examination Category	(150 mins))	(150 m	ins)	
	Exam Type	No. of Qs No. of As	Exam Type	No. of Qs No. of As	
Fundamental Information Technology Engineer Examination	Multiple-Choice (1 from 4)	80 80	Multiple- Choice	13 ^(Note) 7	
Applied Information Technology Engineer Examination	Multiple-Choice (1 from 4)	80 80	Short Answer	12 ^(Note) 6	

(Note) For details of questions in each field of the Afternoon Examination in the Fundamental Information Technology Engineer Examination and Applied Information Technology Engineer Examination, see Annex.

		Morn	ing I	Morning	II	Afteri	noon I	Afternoon II	
	Examination Category	9:30~1 (50 m		10:50~11 (40 mins		12:30~14:00 (90 mins)		14:30~16:30 (120 mins)	
		ExamType	No. of Qs No. of As	ExamType	No. of Qs No. of As	Exam Type	No. of Qs No. of As	Exam Type	No. of Qs No. of As
	Information Technology Strategist Examination			Multiple-Choice (1 from 4)	25 25	Short Answer	4 2	Essay	3 1
	Systems Architect Examination			Multiple-Choice (1 from 4)	25 25	Short Answer	4 2	Essay	3 1
	Project Manager Examination	Multiple- Choice		Multiple-Choice (1 from 4)	25 25	Short Answer	4 2	Essay	3 1
	Network Specialist Examination			Multiple-Choice (1 from 4)	25 25	Short Answer	3 2	Short Answer	2 1
Ē	Examination Network Specialist Examination Database Specialist Examination Embedded Systems Specialist Examination	(1 from 4)	30 30	Multiple-Choice (1 from 4)	25 25	Short Answer	3 2	Short Answer	2 1
_	Embedded Systems Specialist Examination	Questions		Multiple-Choice (1 from 4)	25 25	Short Answer	3 2	Short Answer	2 1
	Information Security Specialist Examination			Multiple-Choice (1 from 4)	25 25	Short Answer	4 2	Short Answer	2 1
	Information Technology Service Manager Exam			Multiple-Choice (1 from 4)	25 25	Short Answer	4 2	Essay	3 1
	Systems Auditor Examination			Multiple-Choice (1 from 4)	25 25	Short Answer	4 2	Essay	3 1

- 4. Grading Method, Points Allocation and Pass Criteria
- a) Raw points are used as the grading method for all examination categories and for all time slots².
- b) The pass criteria for each examination are as follows:
 - In the IT Passport Examination, if the total points (total from all fields) and the points in each field (points for the 3 fields of Strategy, Management, and Technology) are all above the required standard then a pass is awarded.
 - In the Fundamental Information Technology Engineer Examination, Applied Information Technology Engineer Examination, and Advanced Examinations a pass is awarded if points in each of the time slots (Morning, Afternoon, Morning I, Morning II, Afternoon I, and Afternoon II Examinations in Table 6) are all over the required standard.
 - A certificate is granted to successful candidates from the Minister of Economy, Trade and Industry.

 On the IT Passport Examination Certificate, points are indicated.
- c) The points allocation (100%) and pass points are shown in the table below.
- d) When differences of difficulties are found among the questions in the exam results, points may be adjusted in the IP Passport Examination, or pass points may be changed in the other Examinations.

[Points Allocation and Pass Points for Each Examination Category]

	Examination	Time Slot	Point		Pass Po	ints		
	Total points (of Points in each to Strategy Management Technology				Fall fields): 60% Field: 30% 105 points of 350 total points at 75 points of 250 total points			
	E	xamination	Category		Time Slot	Total Point	Pass Points	
Fund	damental Informati	on Technolo	rs Examination	Morning	100	60		
App	lied Information To	echnology E	ngineers Ex	amination	Afternoon	100	60	
SI	Information Tech	0.	egist Exami	nation Systems	Morning I	100	60	
tior	Architect Examin				Morning II	100	60	
ina	Project Manager Information Tech			r Examination	Afternoon I	100	60	
xan	Systems Auditor		_	L Xummuton	Afternoon I	_	Rank A (Note)	
dvanced Examinations	Network Speciali	st Examinat	ion		Morning I	100	60	
nce	Database Special		Morning II	100	60			
dva	Embedded System	-		Afternoon I	100	60		
A	Information Secu	rity Speciali	st Examinat	ion	Afternoon I	100	60	

(Note) Evaluation Method for the Afternoon II Examination (essay type)

- The content of the essay is evaluated from evaluation view points such as sufficiency of the points required by the question, specificity of the essay, validity of content, consistency of logic, assertions based on insights, perceptiveness/ability to take action, originality/far-sightedness, and presentation and composition ability. Also, if the essay content does not adhere to the "Instructions for Answering" in the questions booklet, evaluation may be lowered depending on the extent of deviation, despite the content of the essay.
- · The relationship between the evaluation ranks and pass & fail are shown in the table below.

In the IT Passport Examination, points are initially given as raw points, but data is collected and analyzed as the examination is conducted continuously and a statistical method will be introduced at a later stage when preparations are in place.

[Evaluation Ranks and Pass/Fail Relationship of Afternoon II Examination (Essay Type)]

Evaluation Rank	Content	Pass/Fail
A	Satisfies passing level	Pass
В	Falls just short of passing level	
С	Content is insufficient	T-:1
D	Deviates significantly from the requirements of the question	Fail

e) Distribution of points for each question of each examination category is shown in the table below.

[Distribution of points for each question by examination category]

	• '			,	
	Examination category	Question number		Point distribution	Exam type
	IT Passport Examination (IP)	1 100	100	×88	Short question
ı	11 Fassport Examination (IF)	1~100	100	10points	Medium
ı			:	×12	question

E auticuliar automa		Mornin	ng	Afternoon		
Examination category	Question					
	number	As	distribution	number	As	distribution
				1~7	5	12 points each
Fundamental Information Technology Engineers Examination (FE)	1~80	80	1.25 points each	8	1	20 points
		i I	1 1 1	9~13	1	20 points

E and add an add an a		Mornii	ng	Afternoon		
Examination category	Question			Question		
	number	As	distribution	number	As	distribution
Applied Information Technology	1 00		1.25 points each	1, 2	1	20 points
Engineers Examination (AP)	1~80	80	each	3~12	5	16 points each

	P ' ' '		Morning I			Morning II			Afterno	on I	Afternoon II II		
	Examination category				Question No. of Point number As distribution			Question No. of Point number As distribution			Question No. of Point number As distribution		
Examinations	Information Technology Strategist Examination (ST) Systems Architect Examination(SA) Project Manager Examination (PM) Information Technology Service Manager Examination (SM) Systems Auditor Examination (AU)							1~4	2	50 points each	1~3	1	<based on<br="">the evaluation rank> (Note 2)</based>
dvanced Exa	Network Specialist Examination (NW) Database Specialist Examination (DB)	1~30	30	3.4 points each (Note 1)	1~25	1~25 25	4 points each	1~3	2	50 points each		! ! ! ! !	
Adva	Information Security Specialist Examination (SC)							1~4	2	50 points each	1, 2	1	100points
	Embedded Systems Specialist			! ! ! !		! ! !	! ! !	1	1	40 points each		! ! ! !	
	Examination (ES)			! !		! !	 	2,3	1	60 points each		! !	i !

(Note 1) The maximum points are 100. (Note 2) The evaluation is made by the rank, so no points are allocated.

f) The Applied Information Technology Engineer Examination and Advanced Examination employ a "Multi-Stage Selection Method" as follows:

<Applied Information Technology Examination>

• If points in the Morning Examination do not reach the pass level, the Afternoon Examination is not graded and the candidate fails.

<Advanced Examinations Exam Categories>

- If points in the Morning I Examination do not reach the pass level, the Morning II, Afternoon I, and Afternoon II Examinations are not graded and the candidate fails.
- If points in the Morning II Examination do not reach the pass level, the Afternoon I and Afternoon II Examinations is not graded and the candidate fails.
- If points in the Afternoon I Examination do not reach the pass level, the Afternoon II Examination is not graded and the candidate fails.

5. Method and Season of Examinations

- a) All examinations are conducted on paper³.
- b) The examinations are scheduled as shown in the table below. The IT Passport Examination, Fundamental Information Technology Examination, Applied Information Technology Examination, and Information Security Specialist Examination are conducted twice a year in spring and fall (3rd Sunday in April and October), and the other examinations are conducted once a year in either spring or fall.

(Implementation Period of Each Examination Category)

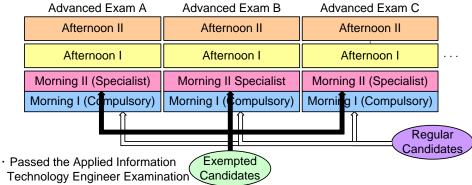
Examination Category Season								
IT Passport Examination Spring								
Fundamental Information Technology Engineer Examination Spring								
App	plied Information Technology Engineer Examination	Spring	Fall					
	Information Technology Strategist Examination F							
suc	Systems Architect Examination		Fall					
atic	Product Manager Examination	Spring						
nin	Network Specialist Examination		Fall					
xar	Database Specialist Examination	Spring						
d E	Embedded Systems Specialist Examination	Spring						
nce	Systems Architect Examination Product Manager Examination Network Specialist Examination Database Specialist Examination Embedded Systems Specialist Examination Information Security Specialist Examination Information Technology Service Manager Examination Systems Auditor Examination							
Information Technology Service Manager Examination F								
Ac	Systems Auditor Examination	Spring						

For the IT Passport Examination, CBT method is planned to be introduced in 2011.

6. Exemption System

Candidates for Advanced Examinations are exempt from sitting the Morning I Examination for 2 years, when they satisfy one of the conditions 1 - 3 below.

- 1) Pass in the Applied Information Technology Engineer Examination.
- 2) Pass in one of the Advanced Examinations.
- 3) Has gained a grade surpassing the pass points in one of the Advanced Morning I Examinations.



- · Passed Advanced Examination
- · Gained a grade over the pass points in the Advanced Morning I Examination

7. Scope of Questions

(1) IT Passport Examination

IT Passport Examination tests common basic knowledge that is required in order to utilize information technology. The questions are given from every field at the ratio shown below.

Strategy: 35% Management:25% Technology:40%

[Scope of Questions in the IT Passport Examination]

(Common Ca	reer/Skill	Framework	Scope of questions to be asked (Concept of exam questions)
Field	Major Cate		Iiddle Category	
Strategy	1 Corpora and lega affairs		Corporate activities	 Ask about the fundamental concepts about corporate activities and business management. Ask about the techniques for analyzing familiar business tasks and resolving issues, the concept of PDCA, and operational planning using techniques such as Pareto charts. Ask about the visual expressions used for understanding business tasks, such as workflow. Ask about the fundamental concepts of accounting and financial affairs, such as financial statements and break-even points.
			Legal affairs	 - Ask about the familiar laws of workplaces, such as intellectual property rights (copyright, industrial property rights, etc.), Act on the Protection of Personal Information, Labor Standards Act, and Act for Securing the Proper Operation of Worker Dispatching Undertakings and Improved Working Conditions for Dispatched Workers. - Ask about the concepts and characteristics of software license, such as license types and license management. - Ask about the concepts of corporate rules and regulations, such as compliance and corporate governance. - Ask about the significance of standardization.
	2 Busines strategy		Business strategy management	 Ask about the fundamental concepts about typical management information analysis techniques and business management systems, such as SWOT analysis, PPM (Product Portfolio Management), customer satisfaction, CRM, and SCM. Ask about the fundamental concepts relevant to marketing. Ask about the typical information analysis techniques for planning business strategies. Ask about the understanding of the use of office tools (software packages) such as spreadsheet software, database software, etc. Ask about the understanding of the significance and purpose of
			strategy management	technology development strategy.
		5	Business industry	 - Ask about the characteristics of typical systems in various business fields such as e-commerce, POS systems, IC cards, and RFID application systems. - Ask about the characteristics of typical systems in the engineering filed and e-business. - Ask about the characteristics and trends of intelligent home appliances and embedded systems.

(Con	nmon Career/S	kill	Framework	
	M	ajor Category	M	liddle Category	Scope of questions to be asked (Concept of exam questions)
	3	System strategy		System strategy	 - Ask about the significance and purpose of information system strategies and the concepts of strategic goals, business improvement, and problem solving. - Ask about the concepts of typical modeling in business models. - Ask about the effective use of groupware for communication and of office tools. - Ask about the purpose and concepts of increasing operational efficiency by using computers and networks. - Ask about the concepts of solutions through typical services. - Ask about the significance and purpose of the promotion and evaluation activities of system utilization.
			7	System planning	 Ask about the purpose of computerization planning. Ask about the purpose of the operational requirements definition based on the analysis of current state. Ask about the fundamental flow of procurement, such as estimates, RFPs, and proposals.
Management	4	Development technology	8	development technology	 - Ask about the fundamental flow of the process of software development such as requirements definition, system design, programming, testing, and software maintenance. - Ask about the concepts of the estimate in software development.
Ma			9	Software development management techniques	- Ask about the significance and purpose of typical development methods.
	5	Project management	10	Project management	- Ask about the significance, purpose, concepts, processes, and methods of project management.
	6	Service management		Service management	 Ask about the significance, purpose, and concepts of IT service management. Ask about the understanding of related matters such as help desks. Ask about the concepts about system environment maintenance, such as computers and networks.
			12	System audit	 Ask about the significance, purpose, concepts, and target of system audit. Ask about the flow of system audit, such as planning, investigating, and reporting. Ask about the significance, purpose, and concepts of internal control and IT governance.
Technology	7	Basic theory		Basic theory	 Ask about the fundamental concepts about radix including the characteristics and operations of binary numbers. Ask about the fundamental concepts about sets, such as Venn diagrams, probability, and statistics. Ask about the fundamental concepts of how to express information content, such as bits and bytes, and of digitization.
				Algorithm and programming	 Ask about the fundamental concepts of algorithms and data structures, and how to draw flow charts. Ask about the roles of programming. Ask about the types and fundamental usage of markup languages, such as HTML and XML.
	8	Computer system	15	Computer component	 Ask about the fundamental configuration and roles of computers. Ask about the performance and fundamental mechanism of processors, and the types and characteristics of memory. Ask about the types and characteristics of storage media. Ask about the types and characteristics of input/output interfaces, device drivers, etc.

	Cor	nmon Career/S	kill	Framework	
Field	M	ajor Category	M	iddle Category	Scope of questions to be asked (Concept of exam questions)
			16	System component	 Ask about the characteristics of system configurations, of the types of processing, and of the types of usage. Ask about the characteristics of client/server systems. Ask about the characteristics of Web systems. Ask about the concepts of system performance, reliability, and
			17	Software	 economic efficiency. Ask about the necessity, functions, types, and characteristics of OSs. Ask about the concepts and use of basic functions of file management, such as access methods and search methods, and the fundamental concepts of backups. Ask about the characteristics and fundamental operations of software packages, such as office tools. Ask about the characteristics of OSS (Open Source Software).
			18	Hardware	- Ask about the types and characteristics of computers Ask about the types and characteristics of input/output devices.
	9	Technical element		Human interface	 Ask about the concept and characteristics of interface design, such as GUI and menus. Ask about the concepts of Web design. Ask about the concepts of universal design.
			20	Multimedia	 Ask about the types and characteristics of encodings such as JPEG, MPEG, and MP3. Ask about the purpose and characteristics of application of multimedia technology, such as VR (Virtual Reality) and CG (Computer Graphics). Ask about the characteristics of media, and compression and decompression of information data.
			21	Database	 Ask about the significance, purpose, and concepts of database management systems (DBMS). Ask about the concepts of data analysis and design, and the characteristics of database models. Ask about the manipulation methods such as data extraction. Ask about database processing methods such as exclusive control and recovery processing.

22 Network	 - Ask about the types and configurations of LAN and WAN regarding networks, and the roles of Internet and LAN connection devices. - Ask about the necessity of communication protocols, and the roles of typical protocols. - Ask about the characteristics and fundamental mechanism of the Internet. - Ask about the characteristics of e-mail and Internet services. - Ask about the understanding of the types and characteristics, accounting, and transmission rates of communication services, such as mobile communication and IP phones.
23 Security	 Ask about the fundamentals of information security from the viewpoint of safe and secure activities in a network society. Ask about the information assets, the purpose of risk management, and the concepts of information security policy. Ask about the concepts, types, and characteristics of technological security measures, such as measures against computer viruses. Ask about the concepts, types, and characteristics of physical and human security measures, such as entrance/exit control and access control. Ask about the types and characteristics of authentication technologies such as ID, password, callback, digital signature, and biometric authentication. Ask about the mechanisms and characteristics of encryption technology such as public keys and private keys.

(Note 1) In view of the questions in the exams, the order of fields is: Strategy, Management, Technology.

(Note 2) The major category "Development Techniques" is included in the "Technical Knowledge" field in the Common Career/Skill Framework, but in the Information Technology Passport Examination it is included in the "Management Knowledge" field because questions are centered on the management of software development processes rather than the technical side of software development.

(2) Fundamental Information Technology Engineers Examination, Applied Information Technology Engineers Examination, and Advanced Examinations

In the Morning examiniation, examinees are evaluated through knowledge questions if they reach the extepected technology level in the relevant examination category.

In the Afternoon examination, examinees are evaluated through skill questions if they reach the expected technology level in the relevant examination category.

(Morning Examination)

The question fields and the scope of Morning exam questions of each examination category are shown in the tables below.

[Table of Question Fields by Examination Category]

			Examination Category							Adva	nced E	xamina	tions				
	\				uc	eers					Mornii	ng II (S	pecialis	st Knov			
Field of Questions Common Career Skill Framework			Information Technology Passport Examination	Fundamental Information Technology Engineers Examination	Applied Information Technology Engineers Examination	Morning I (Common Knowledge)	IT Strategist Examination	Systems Architect Examination	Project Manager Examination	Network Specialis Examination	Database Specialist Examination	Embedded Systems Specialist Examination	Information Security Specialist Examination	IT Service Manager Examination	Systems Auditor Examination		
Field	M	lajor Category		Middle Category	Inforn	Fundamental Examination	Applie Exami	Mornii	IT Stra	Systen	Project	Netwo	Databa	Embed	Inform	IT Ser	System
	1 Basic Theory		1	Basic Theory													
		Dasie Theory	2	Algorithms and Programming													
		Computer Systems	3	Computer Components						○3		○3	○3	●4		○3	
	2		4	System Components						○3		○3	○3	○3		○3	
	2		5	Software										●4			
gy			6	Hardware										●4			
Technology			7	Human Interfaces													
Te			8	Multimedia													
	3	Technical Elements	9	Databases						O 3			●4		○3	○3	○3
			10	Networks						O 3		●4		O 3	●4	O 3	○3
			11	Security						O 3		●4	O 3	O 3	●4	O 3	O 3
		Development	12	System Development Techniques	01	O2	○3	○3		●4	O 3	O 3	O 3	●4	O 3		O 3
	4	Techniques	13	Software Development Management Techniques						O 3	O 3	O 3	O 3	O 3	O 3		
ent	5	Project Management	14	Project Management							●4					●4	
Management		Service	15	Service Management							○3				○3	●4	○3
Maı	6	Management	16	System Auditing											O 3	O 3	●4
	_	Systems	17	System Strategy					●4	○3							
	7	Strategy	18	System Planning					●4	●4	○3						
,			19	Management Strategy					●4								○3
Strategy	8	Management Strategy	20	Technology Strategy Management					O 3								
S		23	21	Business Industry					●4								
		Corporate &	22	Corporate Activities					●4								O 3
	9	Legal Affairs	23	Legal Affairs					O 3		O 3					O 3	●4

(Note 1) ○ means that it is within the scope of questions, and • means that it is a priority field within the scope of questions. (Note 2) 1, 2, 3, and 4 indicate the Technology Level. 4 is the highest and the upper levels include the lower levels.

[Scope of Morning Exam by Question Fields]

Field	d Major Category Middle		iddle Category	ategory Minor Ca		Examples of Knowledge Items	
		Basic theory		Basic theory		Discrete	binary number, radix, numeric representation,
\sim		·				mathematics	arithmetic precision, set, Venn diagram, logical
gol							operation, proposition, etc.
Technology					2	Applied	probability, statistics, numerical analysis, formula
ech					mathematics	manipulation, graph theory, queueing theory, etc.	
Τ					3	Theory about	coding theory, predicate logic, automaton, formal
						information	language, computational complexity, artificial
							intelligence, knowledge engineering, learning
							theory, compiler theory, programming language
							theory and semantics, etc.
					4	Theory of	transmission theory (transmission channel,
						communications	modulation and demodulation technique,
							multiplexing, error detection and correction,
							signal synchronization technique) etc.
					5	Theories of	signal processing, feedback control, feed-forward
						measurement and	control, response characteristics, control stability,
						control	various controls, types of sensors and actuators
			_		_	.	and their operating characteristics, etc.
			2	Algorithm and	1	Data structure	stack and queue, list, array, tree structure, binary
				programming	_	A.1. *.1	tree, etc.
					2	Algorithm	Understanding of sorting, merging, search,
							recursion, character string processing, flowchart,
	ŀ				3 Programming		programming by using existing programming
					3	Fiogramming	languages (coding convention, program structure,
							data type, grammar notation, etc.)
					4	Programming	types and characteristics of programming
					·	languages	languages (assembler language, C, C++, COBOL,
							Java, Perl, PHP, Python, Ruby, etc.)
					5	Other languages	types and characteristics of markup languages
							(HTML, XML, etc), SDL (Specification and
							Description Language), ADL (Architecture
							Description Language), etc.
	2	Computer	3	Computer	1	Processor	types of computers and processors, and their
		system		components			configurations and operating principles,
							interrupts, performance and characteristics,
							structure and architecture, RISC and CISC,
					_		instructions and addressing, etc.
					2	Memory	types and characteristics of memory, memory
							system structure and storage hierarchy (cache,
							main memory, auxiliary storage), access method,
							RAM file, memory capacity and performance,
					3	Bus	types and characteristics of storage media, etc. Types and characteristics of bus, bus system
					3	Dus	structure, bus control method, bus access mode,
							bus capacity and performance, etc.
					4	Input /output	types and characteristics of input/output devices,
					т	interface	input/output interface, device driver,
							synchronization with device, analog-digital
							conversion, etc.
					5	Input /output	input device, output device, display device,
						device	auxiliary storage device and storage media,
							communication control unit, drive unit, imaging
							device, etc.

Field	Ma	ajor Category	Mi	iddle Category		Minor Category	Examples of Knowledge Items
				System	1	System	system processing mode, types of systems,
				components		configuration	system application area, client/server system,
							Web systems thin client system, fault tolerant
							system, NAS, SAN, P2P, High Performance
							Computing (HPC), clusters, etc.
					2	System evaluation	system performance index, system performance
						indexes	characteristics and evaluation, significance and
							purpose of system reliability and economy,
							reliability calculation, reliability index, reliability
							characteristics and evaluation, cost efficiency
							evaluation, capacity planning, etc.
			5	Software	1		types and characteristics of OSs, functions of OS, multiprogramming, virtual storage, job
							management, process/task management, data
							management, input /output management, storage
							management, interrupt, etc.
					2	Middleware	role and functions of various middleware (API for
							OS, various libraries, componentware, and
							shells), selection and use of middleware, etc
					3	File system	types and characteristics of file systems, access
							method, search method, directory management,
							backup, file organization, etc.
					4	Development	design tool, building tools, test tool, language
						tools	processing tools (compiler, interpreter, linker,
							loader), CASE, emulator, simulator, in-circuit
							emulator (ICE), tools chain, integrated
							development environment, etc.
					5	Open source	types and characteristics of OSS, Unix-family
						software	OSs, open source community, LAMP/LAPP,
							considerations in the use and utilization of OSS
			_	Hardware	1	Hardware	(safety, defect, etc), trends, etc. electric and electronic circuit, machine and
			6	Hardware	1	naruware	control, logical design, components/elements and
							implementation, semiconductor device, system
							LSI, SoC (System On a Chip), power
							consumption, etc.
	3	Technical	7	Human	1	Human interface	information architecture, GUI, voice recognition,
		element		interface			image recognition, moving image recognition,
						•••	feature extraction, learning function, interactive
							system, usability, etc.
					2	Interface design	form design, screen design, code design, Web
							design, human centered design, universal design,
							etc.
			8	Multimedia		Multimedia	Authoring environment, sound processing, still
						technology	image processing, moving image processing,
							media integration, compression, decompression,
							MPEG, etc.
					2	Application of	AR (Augmented Reality), VR (Virtual Reality),
				D 1	-	multimedia	CG (Computer Graphics), media application, etc.
			9	Database	1	Database system	types and characteristics of databases, database
					2	Databas 1.	model, DBMS, etc.
					2	Database design	data analysis, logical design of database, data
							normalization, performance design of database,
							physical design of database, etc.

Field	M	ajor Category	M	iddle Category		Minor Category	Examples of Knowledge Items
						Data	database manipulation, languages used to
						manipulation	manipulate databases (SQL, etc.), relational
						1	algebra, etc.
					4	Transaction	exclusive control, recovery processing,
						processing	transaction management, database performance
							enhancement, data control, etc.
					5	Database	data warehouse, data mining, distributed database,
						application	repository, metadata, etc.
			10	Networks			types and characteristics of networks,
						architecture	(WAN/LAN, wired/wireless, etc.) internet
							technology, calculation associated with line,
							packet exchange network, etc.
					2		transmission method and line, internetworking
							device, digital service unit, OSI model, media
							access control (MAC), data link control, routing
							control, flow control, etc.
					3	Communication	protocols and interfaces, TCP/IP, HDLC,
						protocols	CORBA, HTTP, DNS, SOAP, IPv6, etc.
					4	Network	network operations management (SNMP), fault
						management	control, performance management, traffic
							monitoring, etc.
					5	Network	Internet, intranet, extranet, mobile
						application	communication, network OS, communication
							service, etc.
			11	Security	1	Information	cryptography (public key, private key, DES, RSA,
						security	etc.), authentication technology (digital signature,
							message authentication, time authentication, etc.),
							user verification (callback, ID, password, etc.),
							biometric authentication technology, public key
							infrastructure (PKI), government public key
							infrastructure (GPKI, Bridge Certification
							Authority, and so on), etc.
					2	Information	overview of information assets and risks, types of
						security	risks, risk analysis and evaluation, risk
						management	countermeasures, information security policy,
							ISMS, development of security regulations for
							corporate activities, etc.
							evaluation method, assurance level, ISO/IEC
						technology	15408, etc.
						evaluation	
					4		human security measures, technical security
							measures (measures against cracking, measures
							against computer viruses, etc), physical security
							measures, etc.
							secure OS, application security, secure
							programming, etc.
		_				technology	
	4	Development	12	System	1		system requirements definition (functions;
		technology		development			performance; requirements from tasks,
				technology			organizations, and users; design conditions;
							qualification requirements; etc), evaluation of
							system requirements, etc.

Field	Major Category	Middle Category		Minor Category	Examples of Knowledge Items
			2	Systems	establishing the architecture at the top level of the
				architecture	system (functional decomposition of hardware,
				design	software, and manual work; hardware
					architecture; software architecture; application
					architecture; database architecture; etc.),
					evaluation of systems architecture, etc.
			3	Software	establishment of software requirements (function,
				requirements	performance, interface, etc), evaluation of
				definition	software requirements, hearing, use case,
					prototype, DFD, E-R diagram, UML, etc.
			4	Software	software structure and component design,
				architecture	interface design, software unit test design,
				design and	software integration test design, software quality,
				software detailed	review, walk-through, software design evaluation,
				design	process-oriented design, data-oriented design,
					structured design, object-oriented design, module
					design, design pattern, etc.
			5	Software coding	software coding, coding conventions, code
				and testing	review, debugging, test method, test preparation
					(test environment, test data, etc.), test execution,
					test result evaluation, etc.
			6	Software	test planning, test preparation (test environment,
				integration and	test data, etc.), test execution, test result
				software	evaluation, etc.
				qualification tests	
			7	System	test planning, test preparation (test environment,
				integration and	test data, etc.), test execution, test result
				system	evaluation, tuning, etc.
				qualification tests	
			8	Software	creation of software installation plan, execution of
				installation	software installation, etc.
			9	Software	acceptance review and acceptance test, delivery
				acceptance	and acceptance of software products, user
					manual, education and training, etc.
			10	Software	Styles of software maintenance, significance of
				maintenance	software maintenance, etc.
		13 Software	1	Development	software development method, process maturity
		development		process and	level, software life cycle process (SLCP), reuse of
		management		methods	software, structured method, formal method,
		techniques			reverse engineering, mashup, etc.
			2	Intellectual	copyright management, patent management,
				property	inventory management, etc.
				application	
				management	
			3	Development	development environment operation status
				environment	management, development environment
				management	construction, design data management, tool
					management, license management, etc.
			4	Configuration	establishment of configuration identification
				management and	system, change control, configuration status
				change control	recording, assurance of the integrity of items,
					release management and shipment, etc.

Field	M	ajor Category	Middle Category		y Minor Category		Examples of Knowledge Items
		Project		Project		Project	project charter preparation, preparation of a
د ا		management		management		integration	preliminary project scope description document,
nen		C				management	preparation of a project management plan, direct
Management							and management of project implementation,
nag							controlling of project activities, integrated change
Ma							control, project termination
					2	Project scope	scope planning, scope definition, WBS creation,
						management	scope verification, scope control
				:	3	Project time	activity definition, activity sequencing, activity
						management	resource estimating, activity duration estimating,
							schedule development, schedule control
					4	Project cost	cost estimation, cost budgeting, cost control
						management	
					5	Project quality	quality planning, quality assurance, quality
						management	management
					6	Project human	human resources planning, project team
						resources	organization, project team development, project
						management	team management
					7	Project	communications planning, information
						communications	distribution, performance reporting, stakeholder
						management	management
					8	Project risk	risk management planning, risk identification,
						management	qualitative risk analysis, quantitative risk analysis,
							risk response planning, risk monitoring and
				·			control
					9	Project	plan purchasing and acquisition, plan contract,
						procurement	request seller responses, select sellers, contract
	_	Service	1.5	Service	1	management Service	administration, contract closure
	O		13		1		significance and purpose of service management, ITIL, role of system operations manager, SLA
		management		management		management	(Service Level Agreement), evaluation and
							verification of operations assessment indicators,
							handing over of operations, etc.
					2	Operations design	schedule design, system installation, system
					-	and tools	migration, operations support tools, monitoring
							tools, diagnostic tools, etc.
					3	Service support	service desk (helpdesk), incident management
						11	(fault control), problem management,
							configuration management, change management,
							release management, risk management, computer
							operations and management etc.
					4	Service delivery	system operation, SLM (Service Level
							Management), capacity management, availability
							management, IT service continuity management,
							user management, system resource management,
							IT service finance management, information asset
							management ,etc.
					5	Service	gap analysis, risk assessment, requirements
						management	establishment, etc.
						foundation	C. 2124
					6	Facility	facility management including equipment such as
						management	power supply and air conditioning, maintenance
							and protection of facilities, etc.

Field	M	ajor Category	y Middle Category			Minor Category	Examples of Knowledge Items		
				System audit		System audit	significance and purpose of system audits,		
						•	targeted business operations of system audits,		
							system auditability, system audit planning, system		
							audit implementation (preliminary audit, main		
							audit, evaluation, conclusions), system audit		
							reporting, system audit evaluation ,system audit		
							standards, system audit techniques, audit		
							evidence, audit work paper, etc.		
					2	Internal control	Internal control, IT governance, evaluation and		
							improvement of compliance, etc.		
	7	System	17	System	1	Information	significance and purpose of information system		
250		strategy		strategy		system strategy	strategy, total optimization policy, total		
ateg							optimization planning, computerization		
Strategy							promotion system, computerization investment		
							planning, business model, business operations		
							model, information systems model, EA		
							(Enterprise Architecture) (business architecture,		
							data architecture, application architecture,		
							technology architecture), program management,		
							system owner, data owner, process framework,		
							quality control (quality control framework),		
							information systems strategy evaluation		
							information systems strategy implementation		
							management etc.		
					2	Business process	BPR, analysis of business operations, business		
							improvement, design of business operations,		
							BPM (Business Process Management), BPO,		
						~	SFA, etc.		
					3	Solution business	business system proposal, business package,		
					<u> </u>	G	problem solving support, ASP, SOA, SaaS, etc.		
					4		information literacy, data utilization,		
						promotion and evaluation	popularization and awareness raising, evaluation		
						evaruation	and verification of information system utilization,		
			10	Caratagas	1	C	information system disposal etc.		
			10	System planning		Computerization planning	computerization initiative, basic computerization policy, total development schedule, development		
				prammig		piaiiiiig	project framework, staff training planning,		
							development return on development investment,		
							system life cycle, information system installation		
							risk analysis, etc.		
					2	Requirements	requirements analysis, user needs study, current		
					~	definition	state analysis, operational requirements		
							definition, functional requirements definition,		
							non-functional requirements definition,		
							verification of stakeholder requirements,		
							verification of the consistency with the system		
							strategy, etc.		
					3	Procurement	procurement targets, procurement requirements,		
						planning and	procurement conditions, RFP (Request For		
						implementation	Proposal), proposal evaluation criteria,		
						-	estimates, proposals, vendor selection,		
							procurement risk analysis, internal & external		
							manufacturing criteria, software asset		
							management, software supply chain management,		
							etc.		

Field	M	ajor Category	M	iddle Category		Minor Category	Examples of Knowledge Items
	8	Business strategy	19	Business strategy management		Business strategy techniques	competition strategy, differentiation strategy, core competence, M&A, alliance, group management, corporate philosophy, SWOT analysis, PPM (Product Portfolio Management), value chain analysis, growth matrix, outsourcing, etc.
					2	Marketing	marketing theory, marketing techniques, marketing analysis, LTV (Life Time Value), etc.
						Business strategy and goal/evaluation	business strategy planning, business environment analysis, needs/wants analysis, competitive analysis, strategic targets, CSF (Critical Success Factor), KPI (Key Performance Indicator), KGI (Key Goal Indicator), balance score card, etc.
						Business management system	CRM, SCM, ERP, decision support, knowledge management, etc.
			20	Technological strategy management		Planning of technology development strategy	product trend, technology trend, core technology, technology research, technology acquisition, technology licensing, technological tie-up, MOT (Management Of Technology), industry-academia-government collaboration, standardization strategy, etc.
						Technology development plan	technical development investment planning, technology development site planning, human resources planning, technology roadmap, product application roadmap, patent acquisition roadmap, etc.
			21	Business industry	1	Business system	distribution information system, logistics information system, public information system, medical information system, financial information system, e-Government, POS system, XBRL, etc.
					2	Engineering system	significance and purpose of engineering system, production management system, MRP, PDM, CAE, etc.
					3	e-business	EC (electronic commerce such as BtoB and BtoC), electronic payment system, EDI, IC card and RFID application system, etc.
						Consumer appliances	audio and video equipment, household electrical appliances, personal information appliances, educational and entertainment equipment, computer peripherals/OA equipment, industrial terminal equipment, consumer communications terminals, etc.
					5	Industrial devices	communication devices, transport/construction equipment, industrial equipment/ FA equipment/ industrial robots, facility equipment, medical devices, analytical/measurement instruments, etc.
	9	Corporate and legal affairs	22	Corporate activities		Management and organization theory	business management, PDCA, management organization (divisional system, company system, CIO, CEO, etc), corporate governance, CSR, IR, human resources (OJT, management by objectives, case studies, discretionary labor system, etc), behavioral science (leadership, communication, technical writing, presentation, negotiation, motivation), TQM, risk management, BCP, computer literacy, etc.

Field	Major Category	Middle Category	Minor Category	Examples of Knowledge Items
			2 OR/IE	LP (Linear Programming), inventory problem,
				PERT/CPM, game theory, analysis techniques
				(work analysis, PTS, work sampling, etc),
				inspection techniques (OC curve, sampling,
				simulation, etc), quality control techniques (seven
				QC tools, new seven QC tools, and so on), etc.
			3 Accounting and	financial accounting, management accounting,
			financial affairs	accounting standards, financial statements,
				consolidation accounting, depreciation, break-
				even point, financial indicators, initial cost, lease
				and rental, cash planning and cash management,
	·	22 7 1 66 1	1 7 . 11 . 1	asset management, etc.
		23 Legal affairs	1 Intellectual	Copyright Act, Industrial Property Law, Unfair
			property rights	Competition Prevention Act, license agreements,
			2 1	OSS license (GPL and BSD licenses), etc.
			2 Laws on security	Access Act on the Limitation of Liability for
				Access, Act on the Limitation of Liability for Damages of Specified Telecommunications
				Service Providers and the Right to Demand
				Disclosure of Identification Information of the
				Senders, etc.
	ì		3 Laws on labor	Labor Standards Act, laws on labor, outsourcing
			and transaction	contract, software agreement, NDA (Non-
				Disclosure Agreement), Act against Delay in
				Payment of Subcontract Proceeds, Etc. to
				Subcontractors, Act for Securing the Proper
				Operation of Worker Dispatching Undertakings
				and Improved Working Conditions for Dispatched
				Workers, civil law, commercial law, etc.
			4 Other laws,	compliance, information disclosure,
			guidelines, and	Telecommunication Business Law, network
			engineer ethics	related laws and regulations, Companies Act,
				Financial Instruments and Exchange Law, tax
				laws, export-related laws and regulations, Act on
				the Protection of Personal Information, System
				Management Standards, Standards for Measures
				against Unauthorized Access to Computers,
				Standards for Measures against Computer
				Viruses, Software Management Guidelines,
				information ethics, engineer ethics,
			E Chanda II	professionalism, etc.
			5 Standardization	roles of JIS, ISO, IEEE, and other associated
				bodies, standardization organizations, international certification framework
				(accreditation/certification/inspection bodies),
				various codes, JIS Q 15001, ISO 9000, ISO
				14000, etc.
				14000, Ell.

Note: The minor categories and knowledge items in the "Project Management" middle category are quoted from "Project Management Body of Knowledge Guide (PMBOK Guide) Version 3" (Project Management Institute [PMI]).

(Afternoon Examinations)

The scope Afternoon exam questions of each examination category are shown below.

Fundamental Information Technology Engineer Examination

1 Computer Systems

a) Hardware

Expression in numbers, characters, graphics, and sound, processing apparatus, storage devices and media, input/output devices, instruction execution methods, addressing methods, system configuration, etc.

b) Software

OSs, middleware, application software, descriptive language, modeling, etc.

c) Databases

Database types and characteristics, data models, normalization, DBMS, database languages (SQL), etc.

d) Networks

Network configuration, internet and intranet, protocols, data transmission, transmission control, etc.

2 Information Security

Information security policy, database security, network security, application security, physical security, access control, encryption and authorization, anti-virus measures, etc.

3 Data Structure and Algorithms

Arrays, list structure, tree structure, graphs, sorting, search, numeric calculation, character string processing, graphics processing, file processing, computational complexity, error, etc.

4 Software Design

Software requirements analysis, software formula design, software detailed design, structured design, module design, object-oriented design, web application design, test planning, human interfaces, etc.

5 Software Development

Programming (C, COBOL, Java, assembly, spreadsheets), testing, debugging, etc.

6 Management

a) Project Management

Estimation methods, quality control, process control, cost control, risk control, etc.

b) IT Service Management

Service support (service desk, problem management, change control), service delivery (service level management, capacity management, system performance, system reliability), system operational management, etc.

7 Strategy

a) System Strategy

Information system strategy, marketing, business models, etc.

b) Management/Related Laws and Regulations

Business management, task processes, organizational operation, corporate accounting, related laws and regulations, standardization, etc.

Applied Information Technology Engineer Examination

1 Business Strategy

Marketing, business analysis, business and corporate strategy, corporate finance, business value evaluation, accounting, leadership theory, etc.

2 Information Strategy

Business models, product strategy, organizational operation, outsourcing policy, information industry trends, information technology trends, international standardization trends, etc.

3 Strategy Planning and Consulting Techniques

Logical thinking, presentation techniques, balance score card and SWOT analysis, etc.

4 System Architecture

Formula design and functional decomposition, request for proposals (RFP), requirements analysis, reliability and performance, web technology, (including web services and SOAs), knowledge of tasks in major industries, application of package software and open source programs, other trends in new technologies, etc.

5 IT Service Management

Service support (service desk, incident control, problem management, configuration management, change control, release management), service delivery (service level management, availability management, capacity management, IT service financial management, IT service continuity management), system operational management, etc.

6 Project Management

Project planning and management (scope, process, quality, budget, personnel, procurement, risks, communication), etc.

7 Networks

Network architecture, protocols, Internet, intranet and VPN, communication traffic, wired and wireless communication, etc.

8 Databases

Data models, normalization, DBMS, database languages (SQL), database system operation and maintenance, etc.

9 Embedded Systems Development

Realtime OS and MPU architecture, energy saving, high reliability design and memory management, sensors and actuators, embedded system design, individual applications (mobile phone, car, household appliances, etc.) etc.

10 Information Systems Development

External design, internal design, test planning and testing, standardization and componentialization, development environment, object-oriented analysis (UML), software lifecycle process (SLCP), individual applications (ERP, SCM, CRM, and so on), etc.

11 Programming

Algorithms, data structure, program creation technology (programming languages, markup languages), web programming, etc.

12 Information Security

Information security policy, risk analysis, database security, network security, application security, physical security, access control, encryption and authorization, anti-virus measures,

etc.

13 System Audit

IT governance, auditing of information system and embedded system planning, development, operation, and maintenance, information security auditing, privacy protection auditing, collaboration and adjustment with other audits (accounts audits, task audits), system audit planning, implementation, and reporting, system audit related laws and regulations, etc.

Information Technology Strategist Examination

1 Formulation or support of business strategy utilizing information technology, reflecting the business characteristics of each industry

Formulation of business strategy utilizing information technology based on a management strategy, business model development proposals using information technology, business reform planning, proposals to increase the added value of new products and services, selection of system solutions, formulation of outsourcing strategy, etc.

2 Formulation of information system strategy and overall systemization plans, reflecting the business characteristics of each industry

Definition of task models, definition of overall information systems, analysis and prioritization of information system development issues, formulation of information system infrastructure configuration policy and standard, formulation of system solution application policy (ERP packages, etc.), formulation of mid to long-term information systemization plans, formulation of information system section operation policy, formulation of overall IT control preparation policy, formulation and implementation of business continuity plan, analysis of system risks, formulation of disaster response plan, formulation of information systemization annual plans, etc.

Formulation of individual systemization concepts and plans, reflecting the business characteristics of each industry

Formulation of systemization concepts, definition of system problems of tasks, task system analysis, task model creation, task process design, organization of systemized functions and formulation of system methods, formulation of system selection policy (application of system solutions, etc), creation of overall development schedule, formulation of project execution structure, preparation of request for proposals (RFP), proposal evaluation and selection of suppliers, estimation of costs and system return on investment, etc.

4 Execution control and evaluation of information system strategy considering the assumptions and restrictions of each business

Progress management of overall reform program for products, services, work, organization, and information systems; standardization promotion of information system infrastructure standard and system-related quality management standard; risk control and handling of reform execution; promoting the application of system solutions; promotion of system utilization; analysis, evaluation, and improvement of reform program effects, costs, and risks; performance evaluation of business strategy, information system strategy, overall systemization plan, and individual systemization plans; etc.

5 Planning, formulation and promotion of development plans for embedded systems

Technical trends analysis of communications, information, architecture, user interface, storage, semiconductors, measurement, control, and platforms; organization of considerations for intellectual property, regulations, and laws; risk analysis; formulation of procurement policy; evaluation of consistency with management strategy; verification and adjustment of requirements; etc.

Systems Architect Examination

[Information Systems]

1 Contracts and Agreements

Request for Proposals (RFP) and proposals preparations, project planning support, etc.

2 Planning

Verification of target task content, analysis of target task systems, investigation of applicable information technology, creation of task models, organization of systemized functions and formulation of system methods, clarification of basic policy for service levels and quality, consideration of feasibility, formulation of system selection policy, estimation of cost and system return on investment, etc.

3 Requirements Definition

Identification of needs and definition of constraints, definition of task requirements, materialization of requirements for the new organization and task environment, definition of functional requirements, definition of non-functional requirements, definition of schedule-related requirements, etc.

4 Development

System requirements definition, system formula design, software requirements definition, software formula design, software detailed design, system integration, system qualification verification testing, software installation, software acceptance support, etc.

5 Operation and Maintenance

Operational testing, task and systems migration, system operation evaluation, task operation evaluation, evaluation of return on investment and task effects, understanding and correction analysis of maintenance-related problems, etc.

6 Related Knowledge

Configuration management, quality assurance, auditing, related legislation, etc.

[Embedded Systems]

Functional Requirements Analysis, Determination of Functional Specifications, etc.

Functional requirements analysis for development systems, quality requirements analysis, development process design, cost design, performance design, compilation of functional specifications, related technology, etc.

2 Determination of Hardware and Software Requirements Specifications that Satisfy Functional Specifications

Hardware and software trade-off, functional decomposition analysis, functional decomposition into system components, determination of interface specifications between devices, creation of software and hardware requirements specification documents, system

architecture design, reliability design, realtime operating systems, etc.

3 Use of Generic Modules

Module design, reuse, configuration management, etc.

Project Manager Examination

1 Establishment of Project Plans

Project scope and prerequisites, and formulation of operation policy, planning of personnel, manpower, and resources, etc., budget formulation and execution planning, process planning, quality planning, procurement planning, risk analysis and risk response planning, request for proposals (RFP), project decision making procedures, related legislation and standards, etc.

2 Project Management and Operation

Project management technique and applicable technologies, requirements and estimates, management of organization and personnel, budget management, process management, quality management, procurement management, risk control, confidentiality and contract management, change control, communications management, leadership, staff training and other human aspects, project internal control, etc.

3 Project Evaluation

Project evaluation techniques and applicable technologies, analysis and evaluation of acquired data, compilation of project completion reports, evaluation and analysis of project results, evaluation of acceptance results, evaluation of contract compliance status, project completion records, etc.

Network Specialist Examination

1 Network System Planning, Requirements Definition and Development

Network system requirements analysis, logical design, physical design, reliability design, performance design, security design, address design, operation design, implementation, testing, transition, evaluation (performance, reliability, quality, economy, etc), improvement proposals, etc.

2 Network System Operation and Maintenance

Network system operation and maintenance, security management and structure, etc.

3 Network Technology and Related Legislation and Standards

Network system configuration technology, technology elements, queuing theory, traffic technology, security technology, network related laws and ethics, network related domestic and international standards, etc.

4 Networks Service Utilization

Use techniques and evaluation techniques of different kinds of network services that have been brought or are being brought to the market, etc.

Database Specialist Examination

Database System Planning, Requirements Definition, and Development

Database system planning, requirements definition, creation of concept data models, code design, physical database design and construction, data operation design, performance

estimation, etc.

2 Database System Operation and Maintenance

Database operation and maintenance, management structure (database administrator, data administrator), performance management, capacity management, reorganization, reconfiguration, backing up, recovery, data transition, security management, etc.

3 Database Technology

Repositories, relationship models, relational algebra, normalization, database management systems, SQL, etc.

Embedded Systems Specialist Examination

1 Embedded Systems Design and Construction

Functional requirements analysis of development systems, quality requirements analysis, hardware-software trade-off that satisfies functional requirements, creation of software and hardware specification documents, system architecture design, realtime design, functional safety design, high reliability design, security design, overall performance projection, electricity saving design, consideration of testing methods, development environment design, etc.

2 Embedded Systems Software Design

Application of realtime OS, realtime kernel design, device driver design, task design, shared resources design, investigation of software requirements specifications for software implementation and the process for carrying it out, software formula design, software detail design, software code creation and testing, software integration testing, system verification testing, configuration management, change control, etc.

3 Embedded Systems Hardware Design

Hardware requirements specifications, MPU selection, investigation of system LSI, use of high level hardware design language, hardware architecture design, memory level design, consideration of peripheral devices, hardware component performance evaluation, communication interface design, high reliability design, failure analysis, consideration of human interfaces, system verification testing, development and testing environment construction, consideration of problems relating to electricity and machinery, etc.

Information Security Specialist Examination

Information Security System Planning, Requirements Definition, Development, Operation, and Maintenance

Information system planning, requirements definition, and development; physical security measures; application security measures including Web applications; secure programming; database security measures; network security measures; system security measures; etc.

2 Information Security Operation

Information security policy, risk analysis, task continuity planning, information security operation and management, vulnerability analysis, misuse analysis, unauthorized access countermeasures, incident response, user security management, fault recovery planning, information security education, system auditing (security aspects), etc.

3 Information Security Technology

Access management techniques, anti-virus technology, encryption technology, authorization technology, security application systems (signatures, intrusion detection systems, firewalls, secure communication technology [VPN, etc], key management technology, PKI, etc. Peripheral devices are also included as target), methods of attack, log administration techniques for audit trails, etc.

4 Development Management

Development lifecycle management, system document configuration management, distribution and operation, human management methods (structure to prevent violations within the team), information security management for the development environment, etc.

5 Information Security Related Legal Requirements

Information security related legislation, domestic and international standards, guidelines, copyright law, privacy protection, information ethics, etc.

Information Technology Service Manager Examination

1 Service Support and Service Delivery

Service desk for regular system operation management, incident control, problem management, configuration management, change control, service level management concerning the planning and improvement of release management and systems operation management, availability management, capacity management, IT service financial management, IT service continuity management, etc.

2 System Operation Management

Application system acceptance concerning application deployment, operation and optimization; library management; operation management; failure operation methods; system monitoring; operation status management; fault management; system tuning and performance management; management and maintenance of batch processing schedules; backing up and restoring; alternate processing and recovery at the time of service failure or disaster; storage management; etc.

3 Continual Improvement of IT Services and IT Service Management Reporting

Establishment of IT service management deployment plans, IT service management implementation, formation and implementation of IT service continuity plan, identification and control of risks to IT services, measurement and analysis of IT service management such as customer satisfaction and resource availability, formulation and management of improvement plans, service reports, etc.

4 Information Security Operation and Management

Information security policy, risk evaluation, access control, physical security, privacy protection, firewalls, anti-virus measures, data security, high availability systems, information asset management, information security related standards and laws, etc.

5 Customer Service

Basic hardware and software technology related to customer services, system maintenance management, data center facility management, equipment management, etc.

Systems Auditor Examination

1 Information Systems, Embedded Systems and Communication Networks

Management in general, information strategy, information systems, embedded systems, communication networks, file systems and databases, software lifecycle models, project management, IT service management, risk management, quality management, information security technology, information security policy, business continuity management, etc.

2 General System Audit

IT governance, IT control, auditing of information system and embedded system planning, development, operation, and maintenance, business continuity management audit, system development project audit, information security audit, privacy protection audit, collaboration and adjustment with other audits (accounts audits, task audits), etc.

3 Planning, Implementation and Reporting of System Audits

Audit planning, risk approach, audit implementation, computer supported auditing techniques, digital forensics, audit reporting, follow up implementation, system audit tasks and management (including quality management of audit tasks), etc.

4 System Audit Related Legislation

Information security related laws and regulations, privacy protection laws, intellectual property laws, labor related legislation, statutory audit legislation, standards, guidelines and measures related to system auditing and information security auditing, standards, guidelines and measures for internal auditing and internal control, etc.

(3) Information Technology Terms and Specifications of Programming Languages used in Examination Questions

Information technology terms and the specifications of programming languages used in the examination questions are shown as in the URL below.

http://www.jitec.jp/1_00topic/topic_20081027_hani_yougo.pdf (Japanese only)

Reference About Syllabuses (Details of knowledge and skills required for the Information Technology Engineers Examination)

"Syllabuses" for the IT Passport Examination, Fundamental Information Technology Engineers Examination, the Applied Information Technology Engineers Examination and Advanced Examitions, are available to the public to be used as learning guidelines or educational guidelines. They are details of knowledge and skills required for the Information Technology Engineers Examination and composed of goal, contents and sample terms for each learning item, in which the scopes of exam questions are described in more detail and the breadth and the depth of knowledge and skills required for each examination are organized and clarified.

http://www.jitec.ipa.go.jp/1_04hanni_sukiru/_index_hani_sukil_new.html (Japanese only)

Annex Breakdown of Number of Questions per Field in the Fundamental Information Technology Engineer Examination and Applied Information Technology Engineer Afternoon Examination

Fundamental Information Technology Engineer Examination (13 questions of which 7 are to be answered)

Field	Questions 1~7	Question 8	Questions 9~13
Hardware			
Software			
Databases	0 x 4		
Networks			
Information Security			
Data Structure & Algorithms		•	
Software Design	0		
Software Development			• x 5 (Note)
Project Management	0		
IT Service Management	O		
System Strategy	0		
Management/Related Legislation	0		
Number of Questions	7	1	5
Required Number of Answers	5	1	1

^{• =} compulsory questions \circ = elective questions

(Note) In the Software Development field, there is 1 question on each of C, COBOL, Java, assembly language, and spreadsheets. 1 question out of these must be selected and answered.

Applied Information Technology Engineer Examination (12 questions of which 6 are to be answered)

Field	Questions 1~2	Questions 3~12
Management Strategy		
Information Strategy	0	0
Strategy Planning/Consulting Techniques		
System Architecture		0
Networks		0
Databases		0
Embedded System Development		0
Information System Development		0
Programming (Algorithms)	0	
Information Security		0
Project Management		0
IT Service Management		0
System Audit		0
Number of Questions	2	10
Required Number of Answers	1	5

^{○=} elective questions

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■Outline of Information Technology Engineers Examination■



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